



RENFREW QUALITY HEALTHCARE

COVID-19 Prevention Policy

At Renfrew Quality Healthcare, we would like to reassure our clients and their family that we are working in line with the advice given by the World Health Organisation, NHS – Health Protection Scotland and the Scottish Government. We are following the recommended guidelines to protect against contraction or spread of COVID-19 (Coronavirus).

Please be assured that your health and safety, as well as your family and our staff team is priority.

As a company, we have developed a COVID-19 protocol for staff to follow alongside our usual policies and procedures.

All Staff are provided with Gloves, aprons and hand gel/sanitiser, tissues and facemasks. Alongside that, staff have been instructed to wash hands regularly and encourage clients to do the same, apply hand gel on entering and leaving a client home, regularly clean down door handles (Car/home and any other frequently touched objects/equipment) and surfaces they come into contact with in a client home, avoid touching face, mouth, eyes, nose, coughing or sneezing should be done so into a tissue and immediately disposed of followed by hand hygiene routine.

Some staff have chosen to wear face masks, please be assured this is not because they “may have” contracted COVID-19, they have simply chosen to take extra measures.

Any staff member that suffers from cough, fever or difficulty breathing has been instructed to contact medical attention via 111 immediately and have been made aware that they should self-isolate as soon as symptoms appear.

Staff returning from countries abroad will be advised to self-isolate for 14 days to ensure no contraction or spread of COVID-19 happens, this may change as the virus progresses.

What we ask of you is that the number of visitors to your home is restricted during support times to avoid contact with carers and that all visitors follow a strict hand hygiene routine. If you have had visitors who in turn need to self-isolate, please make us aware of this fact so that we are aware of a potential threat. The same applies to yourself or family if they feel they have symptoms, please make us aware ASAP following medical advice.

If you wish for clarification on anything that is outlined here, please do not hesitate to get in contact with the office staff. We will continue to monitor the progress of the virus and necessary action will be taken in accordance with WHO, NHS and the Scottish Government to guarantee our client and staff safety.